



# ARRIVING IN HONG KONG: **WHAT YOU NEED TO KNOW**

Everything to know about arriving in Hong Kong,  
from airport arrangements to testing and quarantine.

10 Sep  
2020

A vertical grey line with a downward-pointing arrow at the bottom, indicating a timeline or sequence of events.



## WHEN YOU ARRIVE

Upon arrival, when the APM is in operation, you will catch the people mover to the Midfield Concourse, where testing will be carried out. Government health officials will:

- Check your completed Hong Kong health declaration and quarantine form. Complete it online in advance.
- Let you know that you need to download the StayHomeSafe app. You will be given a wristband which will be connected to the app. You must have a working phone number.
- Check your supporting medical documentation if you are coming from or have transited through Bangladesh, Ethiopia, India, Indonesia, Kazakhstan, Nepal, Pakistan, the Philippines, South Africa or the United States.
- Confirm you have an appropriate home or hotel address at which to quarantine. If you have arrived from a high-risk country, you must quarantine at a hotel.



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## TESTING

**In the testing area, you will:**

- Have your documents and forms checked.
- Be instructed on how to provide a saliva test sample.
- Give the sample to staff, wash your hands, and then proceed to the waiting area.

## IF YOU LANDED BEFORE NOON\*:

**You will wait in the Midfield Concourse for your results.  
The wait is likely to take from 8-12 hours.**

- You will not be able to access your checked-in baggage.
- You will be given a table and chair for the wait.
- You will be provided with a sandwich – there is a vegetarian option.
- Bottled water is available near the entrance. No hot water is available.
- If you receive a negative result, you can board a shuttle bus to Terminal 1 for immigration, customs and baggage reclaim, and then head to your quarantine location.
- If you receive a positive result, you will be guided by health officials on the next steps.

\* Depending on the number of passengers, people arriving in the early afternoon may be asked to wait in the Midfield Concourse rather than the hotel



## IF YOU LANDED AFTER NOON\*:

**You will await your results in the  
Dorsett Tsuen Wan hotel in the New Territories.**

- You will fill out a form and be assigned your room number.
- You will board a shuttle bus to Terminal 1 for immigration, customs and baggage reclaim, and then take another shuttle bus to the hotel.
- You will be provided with dinner, and breakfast the next morning.
- You will be called with your results between 11am and 3pm the next day. If you receive a negative result, you can travel to your quarantine location.
- If you receive a positive result, you will be guided by health officials on the next steps.

\* Depending on the number of passengers, people arriving in the early afternoon may be asked to wait in the Midfield Concourse rather than the hotel





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## IN 14 DAY QUARANTINE

### When you arrive in your quarantine location:

- Activate your StayHomeSafe app to inform it that you have arrived.
- Follow the instructions to walk around your quarantine area.
- You will have to measure and record your temperature twice a day.
- On the 10th day of quarantine, send in your second test samples, either via a friend or courier.



# TRAVEL TIPS

Some useful tips for the arrival process into Hong Kong.



## Arrive early

We may have to contact Hong Kong Immigration to ensure that you are allowed into Hong Kong. Leave ample time for your journey.



## Plan your luggage

You won't be able to access your baggage until leaving the airport. Make sure your carry-on baggage contains what you'll need.



## Bring a folder or bag

You will be given multiple forms and documents as you arrive, and these will be regularly checked. Make sure you have them easily available.



## Prep your phone and cash

Ensure you have a working number, and that you've downloaded the StayHomeSafe app. There is free Wi-Fi in the airport. Get your currency before you fly; if not there is an ATM by the baggage carousels.



# TIPS FOR THE WAIT

What you need to know to stay comfortable in the Midfield Concourse.



## Stay powered

Make sure you have enough battery to get through the waiting period. Bring battery packs and ensure they are charged.



## Bring layers

The waiting room can get cold. Bring multiple layers to keep you warm – and act as cushioning for your seat, as well. Consider bringing a sleeping bag or something else that will keep you warm and comfortable.



## Pack for kids

Pack a tent or portable playpen, which you will be able to use while waiting. For younger children, there is a nursing area in the waiting room.



## Bring snacks

You will be given a sandwich during your wait, with a vegetarian option. Bring snacks – especially if you have dietary needs.



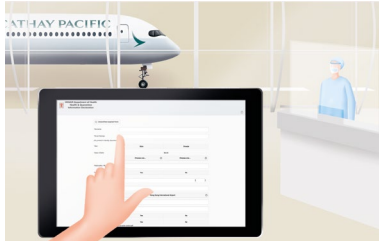


# ARRIVING IN HONG KONG: WHAT YOU NEED TO KNOW

Summary - 26 August 2020

## THE PROCEDURE

### 1 WHEN YOU ARRIVE



#### Proceed to testing area

You'll need to provide forms, download the StayHomeSafe app and receive a wristband

### 2 TESTING



#### Provide saliva test sample

You'll have your forms checked here too

### 3a IF YOU LANDED BEFORE NOON\*



#### Wait in midfield concourse area

Will likely take between 8-12 hours  
You'll receive your results here

### 3b IF YOU LANDED AFTER NOON\*



#### Await results in hotel

You'll be at the Dorsett Tsuen Wan in the New Territories  
You'll receive your results between 11am and 3pm next day

### 4 14 DAY QUARANTINE



#### During your quarantine

Activate StayHomeSafe app  
Twice-daily self temperature checking  
Send your second test samples on 10th day

\* Depending on the number of passengers, people arriving in the early afternoon may be asked to wait in the Midfield Concourse rather than the hotel

## TRAVEL TIPS

### For the arrival process into Hong Kong



#### Arrive early for your flight

To allow for any final immigration checks



#### Plan your luggage

You'll only have access to your carry-on while waiting



#### Bring a folder or bag

To keep all your forms and documents



#### Prep your phone and cash

Ensure you have a phone number, download the StayHomeSafe app



#### Stay powered

Bring battery packs for convenience



#### Bring layers

The waiting room can get cold, so plan for your own comfort



#### Pack for kids

You can set up a portable playpen for use while waiting



#### Bring snacks

To supplement the meal available



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